



LANCASTER STORMERS

SEASON TICKET AGREEMENT

This is an automatically renewing season ticket plan. By signing this Agreement, you authorize the Lancaster Stormers to automatically renew your Season Ticket Plan and to charge your card on file each year, on a recurring basis — or, if you elect to pay by check, to invoice you each year — for the amounts and on the dates shown below and in each annual Notice of Automatic Renewal — until you cancel.

Your plan renews for each successive season unless you opt out on or before the Opt-Out Deadline of September 1. At least 30 days before that deadline, we will send you a Notice of Automatic Renewal identifying your seats, the renewal price, and the payment schedule.

How to cancel: email renewals@lancasterstormers.com, use “Cancel My Renewal” in your Tickets.com account, or call your Ticket Account Representative. See the attached Terms & Conditions for full details.

1. ACCOUNT HOLDER INFORMATION

Account Holder Name	Account Number	Season
Business (if applicable)	Email Address	
Street Address	City	State / ZIP
Mobile Phone	Alternate Phone	

2. SEATS & PLAN

Plan / Package	Section	Row	Seat(s)	Qty	Price / Seat	Total
TOTAL SEASON PRICE						\$

3. PAYMENT OPTION

Select one payment option and one payment method. Your selections carry forward to each renewing season unless you change them before the Opt-Out Deadline.

- ☐ **Pay-in-Full (default).** The full balance is charged on the first charge date (on or about September 15).
- ☐ **2-Installment Plan (0% APR).** 50% on September 15 and 50% on December 1.
- ☐ **3-Installment Plan (0% APR).** Approximately 40% on September 15, 30% on December 1, and 30% on February 1.
- ☐ **4-Installment Plan (0% APR).** 25% on each of September 15, November 15, January 15, and March 15.

Payment method — select one.

- ☐ Card on file (default). Your card is charged automatically on each date above.
- ☐ Check. We will invoice you, and your payment must be received on or before each date above.

4. TERMS & CONDITIONS AND ACKNOWLEDGMENT

The Season Ticket Terms & Conditions of the Lancaster Baseball Club, LLC d/b/a Lancaster Stormers (the “Club”) are attached to and incorporated into this Agreement by reference. The Season Ticket Terms & Conditions supplement, and do not replace, the standard Ticket Terms & Conditions in effect for each Game, available at lancasterstormers.com/tickets/. Together with this Agreement and any subsequent Notice of Automatic Renewal, they constitute the entire agreement between you and the Club.

By signing below, you acknowledge that: (a) your Season Ticket Plan will automatically renew each year and your card on file will be charged on a recurring basis, or you will be invoiced on a recurring basis if you have elected to pay by check; (b) you may opt out at any time before the September 1 Opt-Out Deadline using the methods described above and in the Season Ticket Terms & Conditions; (c) the renewal price may increase, with notice; and (d) you have received, read, and agree to the attached

Season Ticket Terms & Conditions. All sales are final; no refunds or exchanges except as expressly provided in the Terms & Conditions.

Account Holder Signature

Date

Print Name



SEASON TICKET TERMS & CONDITIONS

These Season Ticket Terms & Conditions are attached to, and incorporated by reference into, the Season Ticket Agreement signed by Account Holder. These Season Ticket Terms & Conditions supplement, and do not replace, the Ticket Terms & Conditions in effect for each game, available at [to be confirmed.]. In the event of any conflict between these Season Ticket Terms & Conditions and the Ticket Terms & Conditions, these Season Ticket Terms & Conditions govern with respect to the renewal of the Season Ticket Plan, and the Ticket Terms & Conditions govern with respect to ticket use, attendance, and the host venue. Together with the Season Ticket Agreement, the Ticket Terms & Conditions, and any subsequent Notice of Automatic Renewal, these Season Ticket Terms & Conditions constitute the entire agreement between Account Holder and the Club regarding the Season Ticket Plan and supersede all prior agreements and understandings on that subject.

1. Automatic Renewal Acknowledgment

ACCOUNT HOLDER ACKNOWLEDGES AND AGREES THAT THE SEASON TICKET PLAN PURCHASED UNDER THIS AGREEMENT IS ENROLLED IN AUTOMATIC RENEWAL, WHICH PERMITS THE CLUB TO AUTOMATICALLY RENEW THE PLAN FOR EACH SUCCESSIVE SEASON UNLESS ACCOUNT HOLDER OPTS OUT.

EACH SEASON, ACCOUNT HOLDER WILL RECEIVE A NOTICE OF AUTOMATIC RENEWAL AT LEAST THIRTY (30) DAYS BEFORE THE OPT-OUT DEADLINE OF SEPTEMBER 1. THE NOTICE WILL STATE THE PRICE OF THE SEATS, THE PAYMENT SCHEDULE, AND THE OPT-OUT INSTRUCTIONS.

ACCOUNT HOLDER MAY OPT OUT AT ANY TIME BEFORE SEPTEMBER 1 OF EACH YEAR AS SET FORTH IN SECTION 4. ABSENT SUCH OPT-OUT, ACCOUNT HOLDER'S PAYMENT METHOD ON FILE WILL BE CHARGED, OR IF ACCOUNT HOLDER HAS ELECTED TO PAY BY CHECK, ACCOUNT HOLDER WILL BE INVOICED, FOR THE FOLLOWING SEASON BEGINNING ON OR AROUND SEPTEMBER 15. ACCOUNT HOLDER'S SIGNATURE ON THE SEASON TICKET AGREEMENT CONSTITUTES ACCEPTANCE OF THESE TERMS & CONDITIONS, INCLUDING THESE AUTOMATIC RENEWAL PROVISIONS.

2. Parties and Definitions

These Season Ticket Terms & Conditions, the Season Ticket Agreement signed by Account Holder, and any Notice of Automatic Renewal (collectively, this "Agreement") are between the purchaser identified on the Season Ticket Agreement ("Account Holder") and Lancaster Baseball Club, LLC d/b/a Lancaster Stormers (the "Club"). Each game ticket purchased by Account Holder (an "Account Ticket") is a limited, revocable license to attend the game identified on the ticket and to occupy the seat identified on the ticket.

"Auto-Renewal Program" means the recurring annual renewal of Account Holder's Season Ticket Plan as described in Sections 1, 3, and 4. "Opt-Out Deadline" means, with respect to any Renewing Season, September 1 of the calendar year immediately preceding that Renewing Season. "Notice of Automatic Renewal" means the annual written notice sent by the Club no later than thirty (30) days before each Opt-Out Deadline. "Season" means the Club's regular season in a given calendar year.



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"Renewing Season" means each Season after the Current Season for which Account Holder's Season Ticket Plan automatically renews under Section 3. "Season Ticket Plan" means the seat location(s), ticket quantity, and plan type purchased by Account Holder as described on the Season Ticket Agreement. "Account" means Account Holder's season ticket account with the Club, including the Season Ticket Plan, the Payment Method, and Account Holder's contact information on file.

3. Term and Auto-Renewal

Account Holder agrees to purchase the Season Ticket Plan described on the Season Ticket Agreement for the upcoming Season (the "Current Season"). All sales are final; no refunds or exchanges except as expressly provided in this Agreement.

Account Holder's Season Ticket Plan will automatically renew for each successive Season after the Current Season, unless Account Holder opts out in accordance with Section 4. The Club will send Account Holder a Notice of Automatic Renewal by email (and by U.S. mail to any Account Holder for whom the Club does not have a verified email address) at least thirty (30) days before the Opt-Out Deadline. The Notice of Automatic Renewal will identify the seats offered for the applicable Renewing Season, the renewal price (which may be higher than the prior Season's price as described in Section 6), the payment schedule, and opt-out instructions.

Notwithstanding the foregoing, the Club reserves the right in its sole discretion to decline to renew any Season Ticket Plan for any Renewing Season.

4. Opt-Out

Account Holder may opt out of the Auto-Renewal Program at any time before the applicable Opt-Out Deadline (September 1 of each year) using any of the following three methods:

- **Email:** send a written cancellation request to renewals@lancasterstormers.com.
- **Online Portal:** use the opt-out button in the Account Holder's Tickets.com account.
- **Phone:** contact Account Holder's Ticket Account Representative. Verbal cancellations will be confirmed in writing by the Club within twenty-four (24) hours.

Any opt-out received on or before an Opt-Out Deadline is effective immediately and cancels the Renewing Season to which that Opt-Out Deadline applies. Any opt-out received after an Opt-Out Deadline cancels the Season following the Renewing Season to which that Opt-Out Deadline applied (e.g., an opt-out received on September 8, 2027 cancels the 2029 Season, not the 2028 Season), unless the Club, in its discretion, processes the opt-out as effective for the Renewing Season to which that Opt-Out Deadline applied.

Opting out of the Auto-Renewal Program will cause Account Holder to lose the seat location(s) reserved for the cancelled Renewing Season. Account Holder may return as a season ticket holder in any future Season, and the Club will work with Account Holder to identify the best available seats at that time.

5. Payment Methods and Authorization

Account Holder shall maintain a current payment method on file with the Club, which may be either a credit or debit card or payment by check as elected on the Season Ticket Agreement (the



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“Payment Method”). By executing this Agreement, Account Holder authorizes the Club, if Account Holder has elected card payment, to charge the Payment Method (or any subsequent card Account Holder provides to the Club) on a recurring basis for the Current Season and each Renewing Season in the amounts and on the dates set forth in the Season Ticket Agreement or the most recent Notice of Automatic Renewal, until Account Holder opts out in accordance with Section 4.

If Account Holder has elected to pay by check, the Club will invoice Account Holder for each amount due under the applicable payment option, and Account Holder shall deliver payment, made payable to Lancaster Baseball Club, LLC and referencing Account Holder's account number, so that it is received by the Club on or before the applicable due date. Payment is deemed made on receipt, not on the postmark date. Election of check payment does not affect the automatic renewal of the Season Ticket Plan, which continues to renew each Season unless Account Holder opts out in accordance with Section 4.

Payment options available to Account Holder are:

- **Pay-in-Full (default):** the full balance is charged on the first charge date (September 15).
- **2-Installment Plan (0% APR):** 50% on September 15 and 50% on December 1.
- **3-Installment Plan (0% APR):** 40% on September 15, 30% on December 1, and 30% on February 1.
- **4-Installment Plan (0% APR):** 25% on each of September 15, November 15, January 15, and March 15.

Account Holder's selected payment option and payment method (card or check) will automatically carry forward to each Renewing Season unless Account Holder changes the selection through the online portal or by contacting Account Holder's Ticket Account Representative before the Opt-Out Deadline.

If any payment is returned unpaid, a card charge is declined, or a check is not received on or before its due date, the Club will reattempt the charge or send Account Holder a reminder invoice, as applicable, up to three (3) times over fourteen (14) days, after which the Club will send Account Holder a written notice with a fourteen (14)-day cure period. Accounts that remain two (2) or more installment payments behind after the cure period are at risk of losing seat location(s) for subsequent Seasons. Account Holder's bank may charge fees for returned payments, and the Club has no liability for such fees.

6. Price Changes

The price of Account Holder's Season Ticket Plan for any Renewing Season may be higher than the price for the Current Season or any prior Season. Any change to the per-seat price will be set forth in the Notice of Automatic Renewal at least thirty (30) days before the Opt-Out Deadline.

7. Same-Seat Renewal

Subject to the Club's right to relocate seats due to ballpark configuration changes, capacity changes, or operational needs, Account Holder will retain the same seat location(s) for each Renewing Season for so long as Account Holder remains in good standing under the Auto-Renewal Program.

8. Account Information



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Account Holder shall keep current contact information (mailing address, email address, phone number) and Payment Method information on file with the Club. Account Holder shall promptly update such information through the online portal or by contacting Account Holder's Ticket Account Representative. The Club is not responsible for missed Notices of Automatic Renewal, missed receipts, or other consequences resulting from outdated information.

9. Resale and Transfer; Lost Tickets

Account Tickets may not be resold, or offered for resale, for consideration in excess of the amount permitted by applicable federal, state, or local law. Account Tickets may not be used for advertising, promotional purposes (including sweepstakes or contests), or other trade or commercial purposes without the Club's prior written consent. The Club reserves the right to revoke Account Holder's Account Tickets if Account Holder is determined, in the Club's sole discretion, to be using Account Tickets primarily for resale.

Season Ticket Plans are not transferable. Account Holder may not assign or transfer this Agreement or the Account without the Club's prior written consent.

Lost or stolen tickets may be replaced at the sole discretion of the Club, subject to payment of any applicable administrative fee. Account Holder remains responsible for all amounts owed under this Agreement regardless of whether tickets are physically delivered.

10. Limitation of Liability

THE MAXIMUM LIABILITY OF THE CLUB UNDER THIS AGREEMENT SHALL BE LIMITED TO THE TOTAL PRICE PAID BY ACCOUNT HOLDER FOR THE SEASON TICKET PLAN FOR THE CURRENT SEASON. IN NO EVENT SHALL THE CLUB BE LIABLE FOR LOST INCOME, LOST PROFITS, OR CONSEQUENTIAL DAMAGES OF ACCOUNT HOLDER OR ANY OTHER PERSON OR ENTITY.

11. Governing Law and Dispute Resolution

This Agreement shall be governed by the laws of the Commonwealth of Pennsylvania. Subject to the arbitration provision below, the venue for any dispute shall be the state and federal courts located in Lancaster County, Pennsylvania.

Except for claims that may be brought in small claims court, any dispute, claim, or cause of action arising out of or relating to this Agreement shall be settled by confidential, mandatory, final, and binding arbitration before a single arbitrator administered by the American Arbitration Association under its Consumer Arbitration Rules. Claims shall be arbitrated on an individual basis only and shall not be consolidated with claims of any other Account Holder or third party. **THE PARTIES HEREBY WAIVE ANY AND ALL RIGHTS TO A JURY TRIAL AND TO PARTICIPATE AS A REPRESENTATIVE OR MEMBER OF ANY CLASS OF CLAIMANTS.**

12. Amendments

The Club may amend these Terms & Conditions from time to time. Material amendments will be communicated to Account Holder by email at least thirty (30) days before they take effect. Account Holder's continued participation in the Auto-Renewal Program after the effective date of any



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amendment constitutes acceptance of the amendment. If Account Holder does not agree to a material amendment, Account Holder may opt out under Section 4 before the amendment's effective date.